

Essential License

Light Monitoring (Scan Frequency)

Agent Status (15 minutes)
Connectivity (15 minutes)
Generic TCP (15 minutes)
CPU (4 hours)
Disk (4 hours)
Memory (4 hours)
DNS & SMTP (15 minutes)
Asset Information (4 hours)
Windows Security Center (4 hours)
Patch (4 hours)

Management

Limited Remote Control
-Terminal Services
-VNC

Admin Features

Alerts & Notifications
Reporting (limited)

Add on Tools

Security Manager
Backup Manager
Audit Manager
Netflow Manager
Report Manager

Responsive



Break-Fix

Proactive



Professional License

Deep Monitoring Scan Frequency

Agent Status (5 minutes)
Connectivity (5 minutes)
Generic TCP (5 minutes)
CPU (5 minutes)
Disk (5 minutes)
Memory (5 minutes)
DNS & SMTP (5 minutes)
Asset Information (5 minutes)
Windows Security Center (5 minutes)
Patch (4 hours)
Event Log (5 minutes)
Printers (5 minutes)
Traffic (5 minutes)
Windows Services (5 minutes)
Application Compliance (5 minutes)

Managed



Management

Patch Software
Scheduled Scripts
Self-Healing
Software Distribution
Remote Control
-Terminal Services
-VNC
-Remote Support Manager
Asset Discovery

Admin Features

Alerts & Notifications
Reporting (advanced)

Add on Tools

Security Manager
Backup Manager
Audit Manager
Netflow Manager



Self-Healing